

Digger Information

Call Before You Dig

One-Call Centers

811



**WISCONSIN
DIGGERS HOTLINE**

1. Phone number: 811 or 1-800-242-8511
2. Hours of operation: 24 hours a day.
3. Wisconsin law requires that a minimum of three working days' notice be given for any excavation other than emergencies.
4. Will accept calls for emergencies, planned excavation, planning information, appointments, and overhead information.
5. Internet site: www.diggershotline.com



**MICHIGAN
MISS DIG**

1. Phone number: 811 or 1-800-482-7171
2. Hours of operation: 24 hours a day.
3. Michigan law requires that a minimum notice of three working days be given for any excavation, work by overhead power lines, tunnels, drilling, boring, discharge of explosives or demolition (other than emergencies), and not more than 21 days in advance of work.
4. Will accept calls for emergencies, planned excavation and overhead information.
5. Note Rule 460.701 through 460.718.
6. Internet Site: www.missdig.org

WPSC / UPPCO SERVICE MANUAL
COMPANY PHONE NUMBERS & WEB APPLICATIONS
1-3b

Revised 8/2011

**Wisconsin Public Service Corporation
and
Upper Peninsula Power Company**

WPS (WI & Menominee, MI) UPPCo (MI)

Web Site: www.wisconsinpublicservice.com www.uppco.com

General Residential Customer Service

	<u>WPSC</u>	<u>UPPCO</u>
Phone	800-450-7260	800-562-7680
Fax	800-722-1898	800-722-1898
Email	customerservice@ wisconsinpublicservice.com	customerservice@ uppco.com

Customer Service for New Residential Service or Upgrades

	<u>WPSC</u>	<u>UPPCO</u>
Phone	800-242-9772	800-242-9772
Fax	866-430-6021	866-430-6021
Email	newserviceinstallation@ wisconsinpublicservice.com	newserviceinstallation@ uppco.com

Note: When calling in an application for electric / gas service, the following information will be required:

- Address of building
- Customer / Contractor contact information
- Nearest pole number, intersection, or nearest neighbor's address
- A site sketch and liability waiver form will need to be submitted promptly to the Company before the application can be processed.

To access the necessary forms when applying for electric / gas service, go to our web site and click on "Builders and Developers."

Customer Service or New Commercial Service or Upgrades – Business Solutions Center

	<u>WPSC</u>	<u>UPPCO</u>
Phone	877-444-0888	800-337-8445
Fax	800-305-9754	800-305-9754
Email	businesscenter@ wisconsinpublicservice.com	businesscenter@ uppco.com

Note: In addition to the above requirements, commercial customers will need to provide a final version of the building site plan and electric / gas load information.

Emergency Service (24 Hours)

	<u>WPSC</u>	<u>UPPCO</u>
Electric	800-450-7240	800-562-7809
Gas	800-450-7280	

Miss Dig (Michigan) 811 or 800-482-7171
Digger's Hotline (Wisconsin) 811 or 800-242-8511

Wisconsin Public Service Corporation
700 N. Adams St.
P.O. Box 19001
Green Bay, WI 54307-9001

WPSC / UPPCO SERVICE MANUAL
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1-3c

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Wisconsin Public Service Corporation District Offices

Mailing Address	Location
Antigo P O Box 8 Antigo, WI 54409	140 State Highway 64 Antigo, WI 54409
Chilton 227 Calumet Street Chilton, WI 53014	227 Calumet Street Chilton, WI 53014
Eagle River 1030 E. Wall Eagle River, WI 54521	1030 E. Wall Street Eagle River, WI 54521
Green Bay P O Box 19001 Green Bay, WI 54307-9001	2850 S. Ashland Avenue Green Bay, WI 54304
Kewaunee P O Box 196 Kewaunee, WI 54216	728 N. Main Street Kewaunee, WI 54216
Menominee 1717 Tenth Avenue Menominee, MI 49858	1717 Tenth Avenue Menominee, MI 49858
Merrill P O Box 333 Merrill, WI 54452	3200 E. Main Merrill, WI 54452
Minocqua 9427 Highway J Minocqua, WI 54548	9427 Highway J Minocqua, WI 54548
Oshkosh P O Box 420 Oshkosh, WI 54902-0420	3300 N. Main Street Oshkosh, WI 54902
Rhineland P O Box 160 Rhineland, WI 54501	2027 Navajo St. Rhineland, WI 54501

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1-3d

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Wisconsin Public Service Corporation District Offices

Mailing Address	Location
Sheboygan P O Box 329 Sheboygan, WI 53082-0329	933 S. Wildwood Avenue Sheboygan, WI 53081
Stevens Point P O Box 637 Plover, WI 54467-0637	2001 Plover Road Plover, WI 54467
Sturgeon Bay P O Box 129 Sturgeon Bay, WI 54235	44 N. Fourteenth St. Sturgeon Bay, WI 54235
Tomahawk P O Box 286 Tomahawk, WI 54487	27 N. Tomahawk Avenue Tomahawk, WI 54487
Two Rivers P O Box 236 Two Rivers, WI 54241	800 Columbus Street Two Rivers, WI 54241
Wabeno P O Box 370 Wabeno, WI 54566	1505 State Highway 32 Wabeno, WI 54566
Waupaca 315 S. Main Street Waupaca, WI 54981	315 S. Main Street Waupaca, WI 54981
Wausau P O Box 1166 Wausau, WI 54402-1166	1700 Sherman Street Wausau, WI 54401
Wausaukee P O Box 198 Wausaukee, WI 54177	912 Main Street Wausaukee, WI 54177

UPPCO Local Offices

Mailing Address

Delta Service Center
117 Stephenson Avenue
PO Box 587
Escanaba, MI 49829

Escanaba Generating Station
PO Box 587
Escanaba, MI 49829

Houghton General Office
600 East Lakeshore Drive
PO Box 130
Houghton, MI 49931

Iron River Service Center
3313 US Hwy 2 East
PO Box 232
Iron River, MI 49935

Ishpeming Service Center
500 North Washington Street
PO Box 357
Ishpeming, MI 49849

Munising Service Center
225 East Munising Avenue
PO Box 9
Munising, MI 49862

Ontonagon Service Center
680 Greenland Road
Ontonagon, MI 49953

West Houghton Service Center
18494 Houghton Canal Road
PO Box 130
Houghton, MI 49931