

Section 1 – Introduction

1-1 Purpose..... 2
1-2 Territory Maps 3
1-3 Company Phone Numbers & Web Applications 5

1-1 Purpose

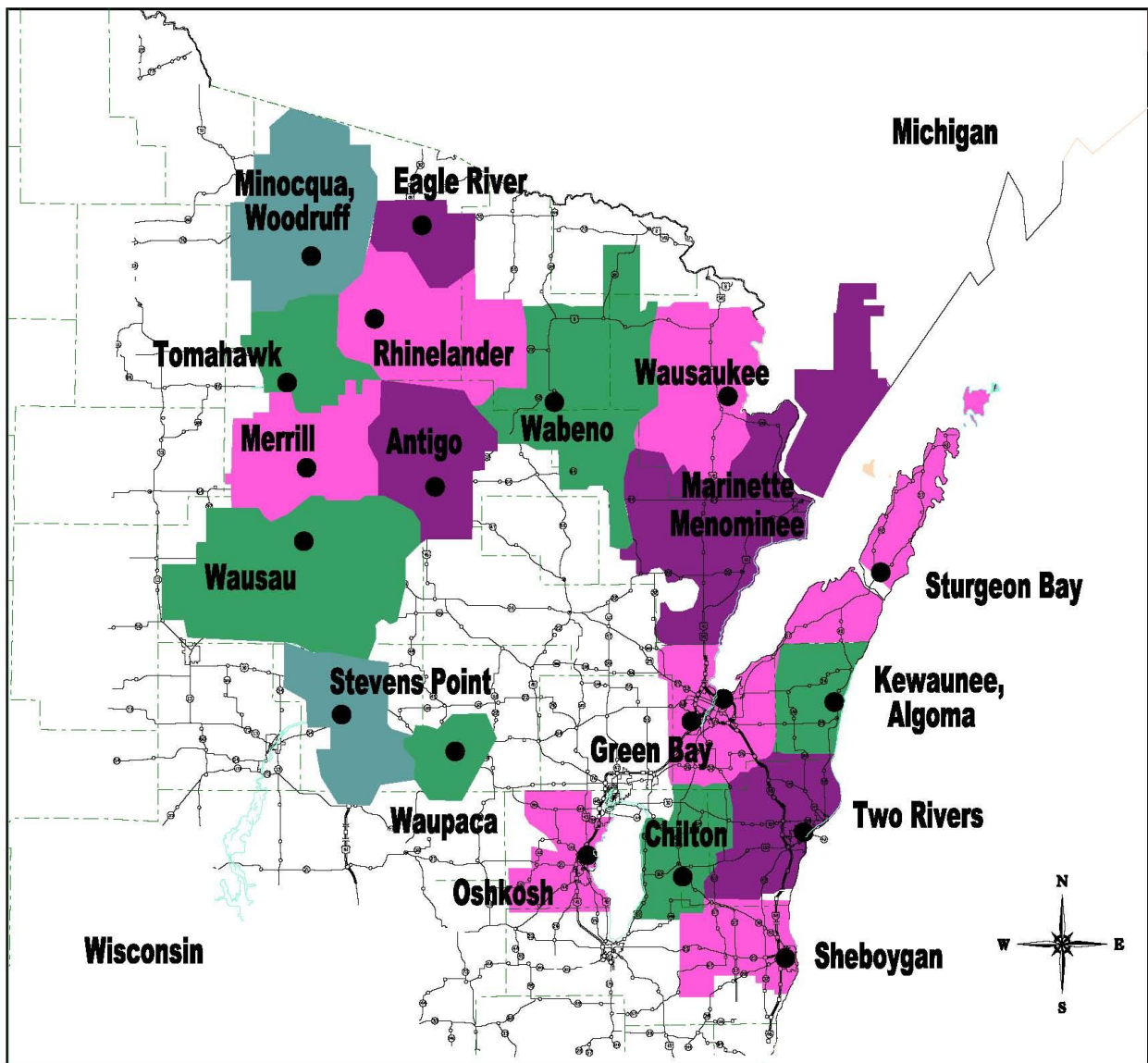
This Gas and Electric Service Manual is published by Wisconsin Public Service (WPS), hereinafter referred to as "the Company," for the convenience of the Company's customers and their architects and contractors. The information contained in the manual is in addition to the various municipal electrical codes, the Wisconsin and Michigan Administrative Code and any other regulations which may apply. The Company reserves the right to make revisions in these rules whenever changes in the art, legal requirements, or other circumstances make it advisable. These rules are intended for standard equipment installations. When, because of physical limitations of the premises, it is impractical to follow them, the Company shall be consulted for permissible modifications. The information contained herein does not cover in detail the requirements of the Company's rate schedules, extension rules, or general rules; the Company should be consulted for specific information concerning these matters.

The Company may refuse or discontinue service if a customer does not comply with these rules; however, the customer will first be notified and afforded reasonable opportunity to comply. Service may be discontinued without prior notice when a dangerous condition exists on customer's premises.

1-2 Territory Maps

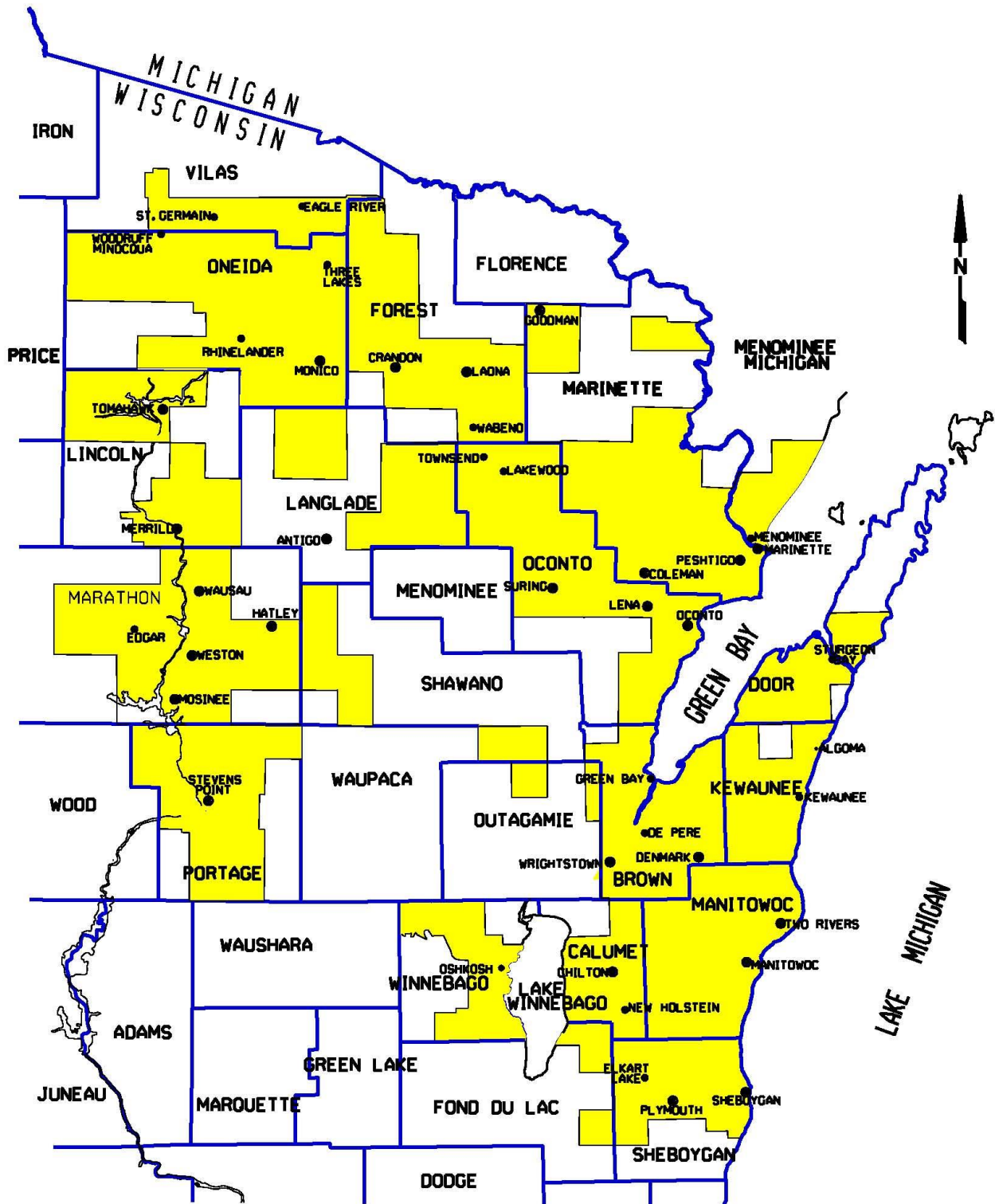


Wisconsin Public Service Office Sites and Territories



● Office Site

1-2 Territory Maps (cont'd)



LEGEND
■ WPS GAS SERVICE TERRITORY

1-3 Company Phone Numbers & Web Applications

Digger Information

Call Before You Dig

One-Call Centers

811



WISCONSIN DIGGERS HOTLINE

1. Phone number: 811 or 1-800-242-8511
2. Hours of operation: 24 hours a day.
3. Wisconsin law requires that a minimum of three working days' notice be given for any excavation other than emergencies.
4. Will accept calls for emergencies, planned excavation, planning information, appointments, and overhead information.
5. Internet site: <http://www.diggershotline.com/>



MICHIGAN MISS DIG

1. Phone number: 811 or 1-800-482-7171
2. Hours of operation: 24 hours a day.
3. Michigan law requires that a minimum notice of three working days be given for any excavation, work by overhead power lines, tunnels, drilling, boring, discharge of explosives or demolition (other than emergencies), and not more than 21 days in advance of work.
4. Will accept calls for emergencies, planned excavation and overhead information.
5. Note Rule 460.701 through 460.718.
6. Internet Site: <http://www.missdig.net/>

1-3 Company Phone Numbers & Web Applications (Cont'd)

Wisconsin Public Service

WPS (WI & Menominee, MI)

Website: <http://www.wisconsinpublicservice.com/>

General Residential Customer Service

WPS

Phone 800-450-7260
Fax 800-722-1898
Email customerservice@wisconsinpublicservice.com

Customer Service for New Residential Service or Upgrades

WPS

Phone 800-242-9772
Fax 866-430-6021
Email newserviceinstallation@wisconsinpublicservice.com

Note: When calling in an application for electric / gas service, the following information will be required:

- Address of building
- Customer / Contractor contact information
- Nearest pole number, intersection, or nearest neighbor's address
- A site sketch and liability waiver form will need to be submitted promptly to the Company before the application can be processed.

To access the necessary forms when applying for electric / gas service, go to our website and click on "Start or Stop Service."

Customer Service or New Commercial Service or Upgrades – Business Solutions Center

WPS

Phone 877-444-0888
Fax 800-305-9754
Email businesscenter@wisconsinpublicservice.com

Note: In addition to the above requirements, commercial customers will need to provide a final version of the building site plan and electric / gas load information.

Emergency Service (24 Hours)

WPS

Electric 800-450-7240
Gas 800-450-7280

Miss Dig (Michigan) 811 or 800-482-7171
Digger's Hotline (Wisconsin) 811 or 800-242-8511

Wisconsin Public Service
700 N. Adams St.
P.O. Box 19001
Green Bay, WI 54307-9001

1-3 Company Phone Numbers & Web Applications (Cont'd)**Wisconsin Public Service District Offices**

Mailing Address	Location
Antigo	140 State Highway 64 Antigo, WI 54409
Chilton 227 Calumet Street Chilton, WI 53014	227 Calumet Street Chilton, WI 53014
Green Bay P O Box 19001 Green Bay, WI 54307-9001	2850 S. Ashland Avenue Green Bay, WI 54304
Kewaunee P O Box 196 Kewaunee, WI 54216	728 N. Main Street Kewaunee, WI 54216
Menominee 1717 Tenth Avenue Menominee, MI 49858	1717 Tenth Avenue Menominee, MI 49858
Merrill 3200 E. Main Street Merrill, WI 54452	3200 E. Main Merrill, WI 54452
Minocqua 9427 Highway J Minocqua, WI 54548	9427 Highway J Minocqua, WI 54548
Oshkosh 3300 N. Main Street Oshkosh, WI 54902-0420	3300 N. Main Street Oshkosh, WI 54902
Rhineland P O Box 160 Rhineland, WI 54501	2027 Navajo St. Rhineland, WI 54501

1-3 Company Phone Numbers & Web Applications (Cont'd)**Wisconsin Public Service District Offices (Cont'd)**

Mailing Address	Location
Sheboygan 933 S. Wildwood Avenue Sheboygan, WI 53082-0329	933 S. Wildwood Avenue Sheboygan, WI 53081
Stevens Point P O Box 637 Plover, WI 54467-0637	2001 Plover Road Plover, WI 54467
Sturgeon Bay P O Box 129 Sturgeon Bay, WI 54235	44 N. Fourteenth St. Sturgeon Bay, WI 54235
Tomahawk P O Box 286 Tomahawk, WI 54487	27 N. Tomahawk Avenue Tomahawk, WI 54487
Two Rivers P O Box 236 Two Rivers, WI 54241	800 Columbus Street Two Rivers, WI 54241
Wabeno P O Box 370 Wabeno, WI 54566	1505 State Highway 32 Wabeno, WI 54566
Waupaca 315 S. Main Street Waupaca, WI 54981	315 S. Main Street Waupaca, WI 54981
Wausau P O Box 1166 Wausau, WI 54402-1166	1700 Sherman Street Wausau, WI 54401
Wausaukee P O Box 198 Wausaukee, WI 54177	912 Main Street Wausaukee, WI 54177