

## recipe corner

### Pistachio Salad

Servings: 15  
Prep time: 10 minutes

- 1 can (20 oz.) crushed pineapple, drained
- 1 container (12 oz.) Cool Whip
- 1 cup miniature marshmallows
- ½ cup walnuts, chopped
- 1 pkg. (3 oz.) pistachio pudding mix, uncooked
- 5 maraschino cherries

Mix together all ingredients, except cherries.

Put salad in serving bowl and sprinkle a few more chopped walnuts on top. Garnish with halved maraschino cherries. Refrigerate.

## CONNECTING WITH US

Visit us online:  
[www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

24-Hour Customer Service:  
**800-450-7260**  
[customerservice@wisconsinpublicservice.com](mailto:customerservice@wisconsinpublicservice.com)

Customer Connection is published by Wisconsin Public Service Corporation. Inquiries or comments should be directed to: Customer Communications Department – Customer Connection, P.O. Box 19001, Green Bay WI 54307-9001  
© 2009, Wisconsin Public Service Corp.



WPSCC0409

April 2009

## customer connection

Ideas, Advice and News from Wisconsin Public Service



### INSIDE:

- Call 811 Safety
- Eliminate the Wait
- Flood Watch
- Wisconsin's HELP Program
- WPS Kids' Power Run
- Remodeling Safety
- Recipe Corner: Pistachio Salad



[www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

## Call 811 before you dig

{ Or it could be Emergency 911 after. }

If you have a backyard project that involves digging, find out if there are any power or gas lines buried underneath first. It could be the most important call you make.

For more safety information, visit [wisconsinpublicservice.com](http://wisconsinpublicservice.com)



Know what's below.  
Call before you dig.

stop. think. live.™



## Eliminate the Wait

### Enhanced Self-Service Options Offer Convenience and Speed

April and May are especially busy months at Wisconsin Public Service, which can sometimes add up to longer wait times for those calling in. Rather than waiting to speak to a customer service representative, you can choose our self-service options that will eliminate your wait time altogether.

#### Reduce phone time

When you call 24-Hour Customer Service at **800-450-7260**, you'll be able to quickly find the information you need:

- Last Payment Received
- Current Balance Due
- Average Bill Information
- Payment Arrangements
- Payment Locations
- Power Outage Reporting
- Estimated Restoration Time
- Budget Billing
- Immediate Payment

#### Go online at your convenience

Rather than calling, visit [wisconsinpublicservice.com](http://wisconsinpublicservice.com) and find many of the answers that you need at your convenience:

- Last Payment Received
- Current Balance Due
- Payment Arrangements
- Payment Locations
- Budget Billing
- Immediate Payment
- Update Account Information
- Energy-Saving Tools & Ideas

Save yourself time and get the information you need by phone or online with WPS's enhanced self-service options.

## Flood Watch

With the large amount of snow that fell this winter, the ground in our area is saturated with moisture.

With spring rains on their way, make sure you know how to stay safe should flooding occur in your home:

- **Safety First.** Avoid going into a flooded basement or stepping into the water. Be sure to have the natural gas and electricity turned off, preferably at the meter, by calling Wisconsin Public Service or your local fire department.
- **Dry Up.** Drain the area using either a gasoline-powered water pump located outside your home or an electric pump connected to an outside line.
- **Use Your Nose.** If you smell natural gas, leave immediately. Leave doors and windows open, do not operate gas or electric appliances and call WPS's 24-Hour Gas Emergency number at **800-450-7280**.
- **Check It Out.** Hire a contractor to inspect everything exposed to floodwater. This is especially important for gas or electric appliances such as furnaces, hot water heaters and dryers. Utilities will usually not restore service unless these items have been inspected and are safe for your use.

For more safety tips and resources, visit us online at [wisconsinpublicservice.com](http://wisconsinpublicservice.com).



## HELP for WI customers

During Wisconsin's warm, humid summers, air-conditioning sends demand for electricity soaring. The results can be higher rates and a greater inability to meet customer energy needs. By participating in the Wisconsin Public Service **HELP Energy Conservation Program**, however, WPS customers can help themselves and the environment, too.

With **HELP**, you allow WPS to turn off or cycle (on and off) your central air conditioner during periods of high demand. This helps us meet demand using current capacity. In addition, you'll receive an \$8-per-month credit on your bill from June through September, for a total of \$32.

**HELP** is simple. WPS mounts a small remote-controlled switch to your central air conditioning unit or to your home. When electrical demand hits near-peak levels, WPS activates the switch, turning off or cycling the unit. You'll never be effected more than 8 hours per day, nor more than 10 to 20 days per year. For more information or to enroll in **HELP**, call 24-Hour Customer Service at **800-450-7260** or visit [wisconsinpublicservice.com](http://wisconsinpublicservice.com).

## KIDS – COME JOIN THE FUN!

Wisconsin Public Service  
Kids' Power Run



If you'd like to get your kids (age 10 and under) up and running, do it at the Wisconsin Public Service Kids' Power Run, part of the Cellcom® Green Bay Marathon.

Held on **Saturday, May 16, 2009**, the half-mile loop starts and finishes at Wisconsin Public Service's corporate offices at **700 N. Adams St.** in downtown **Green Bay**.

Registration/check-in starts at 8:00 a.m., followed by the Kids' Power Run at 9:00 a.m. and Awards Ceremony at 10:00 a.m.

Entry cost is \$7.00 in advance, \$10.00 day of the Kids' Power Run. For more information, or to register, visit [www.cellcomgreenbaymarathon.com](http://www.cellcomgreenbaymarathon.com).

All kids who enter will receive a number, T-shirt, finisher medal and goodie bag. Food, refreshments and games are available beginning at 8:00 a.m.

Awards will be given to the top three boys and girls in each of the seven age groups:

- 4 and under
- 5-year-olds
- 6-year-olds
- 7-year-olds
- 8-year-olds
- 9-year-olds
- 10-year-olds

Parents are welcome to hit the road with the kids and enter, too. (Kids 4 and under must be accompanied by a parent.)



# Remodeling your home can give you a real feeling of power.

{Two-hundred twenty volts, to be exact.}

Before you start siding, roofing, painting or any other home remodeling project that puts you near Wisconsin Public Service power equipment, call us first. If anything has to be moved, we'll do it for you. Safely.

For more safety information, visit [wisconsinpublicservice.com](http://wisconsinpublicservice.com)

**stop. think. live.™**



CALL BEFORE YOU START.  
**800-450-7260**