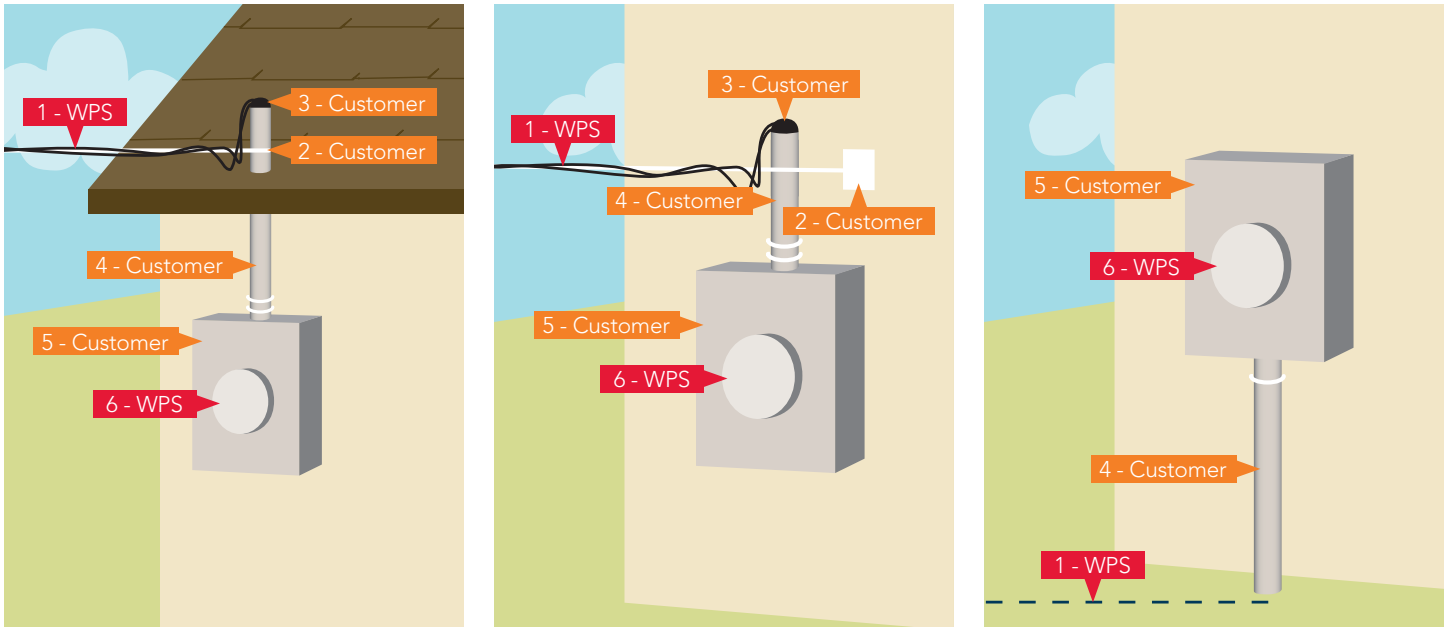


What You Should Know BEFORE TURNING THE POWER BACK ON

At Wisconsin Public Service, safety is a first priority. When a power outage occurs, it's our job to make sure that WPS service equipment can be safely reattached to your home. That's why when any damage to electric service occurs, it's important to understand who is responsible for making repairs before power can be turned back on.

Use the diagram below to help you distinguish between service equipment owned by WPS and service equipment owned by you as the customer.



Item	Responsibility	Description
1	WPS	Electric Service Line coming from the WPS system (overhead or underground)
2	Customer	Attachment (the point where WPS equipment attaches to customer property)
3	Customer	Weather Head (weather-resistant entry point for customer wires going to the meter box)
4	Customer	Periscope (a conduit pipe that protects the customer wire. This wire is also owned by you, up to the point where it connects with the WPS Electric Service Line.)
5	Customer	Meter Enclosure/Box (contains and safely secures the electric meter)
6	WPS	Meter (measures the amount of electricity that you use)

When Damage To Electric Service Occurs

During a storm, a tree limb may fall on the utility's service line. The weight of the branch can pull on the service line and possibly damage electric service equipment owned by you (such as the periscope or meter enclosure), preventing the safe reconnection of the WPS service line.

If this occurs, WPS will inform you that repairs are necessary, but please be aware that we cannot reattach the service line until your damaged equipment is repaired and certified to meet all appropriate electric codes. **This is for your safety.**

As always, it's our goal to restore power as safely and as soon as possible. For more information about outages, visit wisconsinpublicservice.com/home/outages.aspx.

