

C1. Standard Rules & Regulations - Introduction**RIM**SECTION I. INTRODUCTION

These rules and regulations set forth the terms and conditions under which electric service will be provided by the company. They shall apply to all classes of service and shall govern the terms of all contracts for such service except that the company reserves the right to enter into special contracts subject to the general regulations of the Michigan Public Service Commission. Failure of the company to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the right to do so.

Any promises or agreements made by agents or employees of the company which are not in conformance with these rules and regulations, nor with the terms of special contracts executed by authorized representatives of the company, shall not have binding effect on the company.

No ownership rights in any facilities provided by the company shall pass to any person as a result of any contribution or deposit made under these rules. No deposits or contributions made by customers shall be refundable unless expressly so provided in these rules.

Copies of the company's rules and regulations and rate schedules for electric service, as filed with the Michigan Public Service Commission, are open to public inspection at the company's offices and are available upon request.

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