

C3. Standard Rules & Regulations-Terms & Conditions of Service**RIIM**SECTION III. TERMS AND CONDITIONS OF SERVICE1. ELECTRIC SERVICE

Each applicant for electric service may be required to sign the company's "Application for Electric Service." Acceptance of service, with or without a signed application, shall be subject to compliance with the terms of the standard rules and regulations and rate schedules as filed with the Commission.

2. OWNERSHIP AND RESPONSIBILITYa. Company-Owned Facilities

The company will normally install, own, operate, and maintain all distribution facilities on the supply side of the point of attachment as shown on the company's standard drawings, including metering equipment. All service entrance conductor wiring, from a point of connection to the company's service line at a location satisfactory to the company, shall be the responsibility of the customer. If building modifications hinder access to metering facilities, create a hazardous condition, or cause a violation of code, the customer will be responsible for all costs incurred to correct these conditions.

1) Access to Premises

The customer shall provide, at no expense to the company, suitable space with provisions for installation and maintenance of the company's facilities on the customer's premises. Authorized agents of the company shall have access to the premises at all reasonable times for construction, operation, maintenance, removal or inspection of the company's facilities, or to inspect the customer's facilities or measure the customer's load. Failure to provide access for any of the above reasons may result in termination of service.

Upon customer request, authorized agents of the company shall verify that they represent the company by one or more of the following ways:

- a) Phone call to the company's office for verification of his name and job assignment.
- b) Company vehicle with both company insignia and identifiable colors or other identification signs.
- c) Company uniform with company logo prominently displayed.
- d) Official company identification card.

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2) Use of Facilities

The company will not allow use of its poles or other facilities by others for installations or attachments of any kind without written authorization from the company. This includes, but is not limited to, electrical or communication equipment, lights, signs and fences. The company assumes no liability for property owned by others attached to its facilities. Unauthorized attachments to company facilities may be removed by the company.

3) Protection

The customer shall use reasonable diligence to protect the company's facilities located on the customer's premises and to prevent tampering or interference with such facilities. The company may discontinue service in accordance with any applicable rules of the Michigan Public Service Commission in case the meter or wiring on the customer's premises has been tampered with or altered in any manner to allow unmetered or improperly metered energy to be used.

In case of such unauthorized use of service, the company will continue service only after the customer has agreed to pay for the unmetered energy used, pay all costs of discovery and investigation, including rewards for discovery, and make provisions and pay charges for an outdoor meter installation or other metering changes as may be required by the company. Failure to enter into such an agreement or failure to comply with the terms of such an agreement shall be cause to discontinue service in accordance with any applicable rules of the company or Commission. Restoration of service will be made upon receipt of reasonable assurance of the customer's compliance with the company's approved standard rules and regulations.

b. Customer-Owned Facilities

The company reserves the right to deny or terminate service to any customer whose wiring or equipment shall constitute a hazard to the company's equipment, or interferes with service to others, or fails to meet code requirements. However, the company disclaims any responsibility to inspect the customer's wiring, equipment, or any subsequent wiring changes or modifications, and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.

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- 1) Before purchasing equipment or installing wiring, it shall be the customer's responsibility to check with the company as to the characteristics of the service available. The customer shall be responsible for inadequate performance of such facilities. Any changes required to bring customer's service into compliance with code will be paid for by customer. The company reserves the right to make reasonable service charges for work performed by company personnel resulting from malfunction of the customer's facilities.
- 2) The customer shall be responsible for notifying the company of any additions to or changes in the customer's equipment which might exceed the capacity of the company's facilities or otherwise affect the quality of service. The customer shall also be responsible for the installation of auxiliary or standby equipment and of alarms and protective devices as required to provide reasonable protection in the event of disturbance or interruption of electrical service. The customer shall install and maintain the necessary devices to protect his equipment against service interruptions and other disturbances on the company's system, as well as the necessary devices to protect the company's facilities against overload caused by the customer's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the company.

3. USE OF SERVICE

Each customer shall, as soon as electric service becomes available, purchase from the company all electric energy used on the premise and shall become liable for all charges incurred in the purchase of said electrical energy from the company. Standby and/or supplemental on-site generation may be utilized only if approved by the company and properly connected so as to prevent parallel operations with the company's system.

a. Notice of Intent1) Application

Prior to use of electric service, each customer shall make proper application to the company and shall furnish all reasonable information required by the company. Failure to comply with this requirement may result in refusal by the company to provide service.

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Any customer using service without first notifying and enabling the company to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from time of last reading reported immediately preceding his occupancy.

2) Termination

Any customer desiring termination of service shall so notify the company a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Customers failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the company is obtained.

b. Conditions of Use

The customer shall not use the service in any way that causes a safety hazard, endangers the company's facilities, or disturbs service to other customers. Failure to comply with this provision may result in discontinuance of the customer's service.

Customer shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by company, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in company's distribution system.

c. Non-standard Service

Customers shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard voltages or for the supply of closer voltage regulation than required by standard practice.

The usual supply of electric service shall be subject to the provision of Michigan Public Service Commission rules, but where special service/supply conditions or problems arise for which provision is not otherwise made, the company may modify or adapt its supply terms to meet the peculiar requirements of such case.

The company reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers whose establishments are remote from the company's existing suitable facilities, or whose service requirements exceed the capabilities of the company system in the area, or otherwise necessitate unusual investments by the company in service facilities, or where the permanence of the service is questionable.

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d. Resale of Electric Energy

Customers shall not resell to, or share with others, any electric service furnished by the company under the terms of its filed rate schedules not applicable to such resale of energy, unless otherwise authorized by the Michigan Public Service Commission.

e. Service to Single Metering Points

Where resale of electric service exists, the company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Where for economic reasons a single metering point serves renter(s), rent inclusion, defined as the furnishing of electric service as an incident to tenancy with the charge therefore being included in the rent without identification, is permitted.

f. Point of Attachment

Where suitable service is available, the company will install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the company. Where the customer requests a point of attachment other than that specified by the company, and such alternative point of attachment is approved by the company, the cost of installing additional intermediate supports, wires, or fixtures necessary to reach the point of attachment requested by the customer, shall be borne by the customer.

Should it become necessary for any cause beyond the company's control to change the location of the point of attachment of service connections, the entire cost of any changes in the customer's wiring made necessary thereby shall be borne by the customer.

A Service connection will not be made unless the customer has installed his service entrance facilities in compliance with code requirements and specifications set forth by the company.

The customer may be required to provide, at no expense to the company, space for company facilities on the customer's premises.

For overhead service, the location of the point of attachment must be such that the company's service conductors can be installed without attachment to the building in any other locations.

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For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

Service will be provided to meter poles for farm service or other service where more than one structure is to be supplied from a single meter. The customer shall be required to install a disconnect switch on the pole at his own expense in accordance with company specifications.

g. Service to House Trailers, Vans, Buses, Used as Dwelling Units

To be considered as permanent, house trailers, vans, or buses used as dwelling units shall meet the following requirements:

- 1) Mounted on a permanent foundation so that it cannot be readily moved to a new location.
- 2) Have its own well, or be connected to a central water system, or have an executed contract for such well or connection.
- 3) Have its own septic system or be connected to a central sewer system.
- 4) Have electrical wiring that meets the requirements of regulatory electrical codes.

For permanent house trailers, vans, or buses used as dwelling units, the company will make service connections at an appropriate structure adjacent to the house trailer, van, or bus without special charges, except as specified herein under Section III.

If the above conditions are not met, such installation and service facilities shall be considered to be "Temporary Service" as applicable under Section III., 3., b.

4. NATURE AND QUALITY OF SERVICE

The company will endeavor to, but does not guarantee to, furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits.

The company shall not be liable for interruptions in the service, phase failure or reversal, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the company's control, and such causes or conditions shall be deemed to specifically include, but not be limited to, the following:

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Acts or omissions of customers or third parties; operation of safety devices, except when such operation is caused by the negligence of the company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the company has carried on a program of maintenance consistent with the general practices prevailing in the industry; act of God, war, action of the elements, storm or flood, fire, riot, labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

The customer shall be responsible for giving immediate notice to the company of interruptions or variations in electric service so that appropriate corrective action can be taken.

The company reserves the right to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and state or national emergencies and shall be under no liability with respect to any such interruption, curtailment, or suspension.

5. METERING AND METERING EQUIPMENT

The customer shall provide, free of expense to the company and close to the point of service entrance, a space suitable to the company for the installation of the necessary metering equipment. The customer shall permit only authorized agents of the company or other persons lawfully authorized to do so, to inspect, test, or remove the same. If the meters or metering equipment are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The company reserves the right to make final decision with respect to methods and equipment used in measurement of loads for billing purposes.

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a. Meter Testing

All testing of metering equipment will be done by qualified personnel, either company employees or by independent agents, meeting the requirements of both the company and the Commission. The company may, at its option, either conduct field tests on the customer's premises or remove metering equipment for shop testing.

1) Routine Tests

The company will, through test procedures approved by the Commission, endeavor to maintain its metering equipment within the accuracy limits prescribed by the Commission.

In-service self contained single phase and 3 wire network meters will be tested with the company's Wisconsin meters under a statistical sample test plan as specified in the following sections of the Wisconsin Administrative Code:

"PSC 113.518 Statistical sample testing plan for in-service, self-contained, single phase, and 3-wire network meters."

"(1) The statistical sample testing plan described in pars. (a)-(e) may be used for testing self-contained, single phase and 3-wire network meters without demand or electronic registers or pulsing devices in place of the periodic testing requirements of s. PSC 114.51, if the commission authorizes the adoption of the plan by a utility."

"(a) All extended range, surge proof designed meters shall be divided into homogeneous groups based on meter design features and age. The groups shall be further divided into lot sizes categorized by manufacturer, type, serial number, group size or load duty cycle with lot sizes containing a minimum of 301 meters and a maximum of 22,000 meters. The number of lots or lot composition and size may be changed at the end of the sample testing year to allow for increasing or decreasing analysis of accuracy testing requirements on any segment of meters in any lot."

"(b) Annually, from each of the assembled lots, a coded sample size specified in Table A-2, Inspection Level IV, page 4 of Military Standard 414, (MIL-STD-414) dated 11 June 1957 and a corresponding actual sample size as shown on Table B-3, page 45, (MIL-STD-414), shall be randomly selected for testing and analysis purposes. Each meter in the lot sample shall be provided with a full load and light load test for accuracy at unity power factor, as specified under s. PSC 113.40 (1)(c). A separate statistical analysis shall be performed on each lot sample at each of these 2 load ranges."

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"In selecting meters to be included in the required sample, a limited number of meters found to be defective as defined below may be removed from the sample and replaced with the next meter in the same lot identified by the random selection process for that lot:

- (1) "Any meter found to be not registering (stopped) at either the full load or light load test point may be removed and replaced.
- (2) "Not more than two meters found to be registering less than 95 percent or more than 105 percent at either full load or light load test point may be removed and replaced.

"The number of defective meters removed under this rule from the initially selected sample for any test lot and nature of the defects shall be reported to the commission with the annual summary report required under s. PSC 113.23(4)."

"(c) The statistical analysis calculations for both the full and light load accuracy results from the sample lot tests shall be made following the example outlined on page 43 of MIL-STD-414 with the upper and lower specification limits, U and L designated at 102% and 98% respectively. The test criterion for acceptance or rejection of each lot shall be by the Standard Deviation Method, Double Specification Limit with an Acceptable Quantity Level (AQL) of 1.00 for the full load analysis and 4.00 for the light load analysis (both normal inspection) as shown on Table B-3, page 45 of MIL-STD-414."

"(d) A lot shall be deemed acceptable for continued use if the total estimated percent defective (P) is less than the appropriate maximum allowable percent defective (M) as determined from Table B-3, page 45 of MIL-STD-414, following the procedure of par. (c) for both the full load and light load analysis test points at the respective designated Acceptable Quality Levels. All of the meters in the accepted lot may be retained in use without further accuracy adjustments and will be concluded to have the accuracy characteristics specified in s. PSC 113.40 (1) (c). Meters in the sample lot may be adjusted for acceptable accuracy as required or maintained as necessary and returned to the lot."

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"(e) A lot shall be deemed unacceptable and rejected for continued use if the total estimated percent defective (P) is greater than the appropriate maximum allowable percent defective (M) as determined from Table B-3, page 45 MIL-STD-414, following the procedure of par. (c) for both the full load and light load analysis test points at the respective designated Acceptable Quality Levels on any 2 annual sample testing analysis years for the lot or any meters in the lot. All meters in a rejected lot shall be provided with an appropriate test within a period of 48 months from the date of completion of the sample analysis and all the meters tested in the rejected lot shall be adjusted to the accuracies specified in s. PSC 113.40 (1) (c). Annual statistical sample testing shall be terminated during the period when all of the meters in a rejected lot are being provided with a test and accuracy adjustment."

"(f) All meters in any lot may be tested and adjusted for proper accuracy over a 48 month period at the discretion of the utility without a sample analysis determination specifying the lot test is necessary."

"PSC 113.40 Accuracy of watthour meters."

"(1) Watthour meters used for measuring electrical quantities supplied to customers shall:"

"(c) If they are designed for use on alternating current circuits, be accurate to within plus or minus 1.0% at 2 unity power factor loads, one equal to approximately 10% and the other approximately 100% (plus or minus 10%) of the reference test current; and shall register correctly within 2.0% plus or minus at a power factor of approximately 50% lagging and at a load between 75% and 100% of the reference test current of the meter. For self-contained meters the reference test current shall be the ampere or test ampere rating of the meter, whichever is shown on the nameplate. For meters used with current transformers the reference test current shall be the test-ampere rating of the meter or the secondary rating of the current transformers."

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"Metering Equipment Records"

"(1) A test record shall be made whenever a unit of metering equipment is tested and such shall be retained until a superseding test, but not less than two years or as may be necessary to comply with service rules regarding refunds on fast meters. This record shall show information to identify the unit and its location; equipment with which the device is associated; the date of test; reason for the test; readings before and after the test; a statement as to whether or not the meter "creeps" and in case of creeping, the rate; a statement of "as found" and "as left" accuracies sufficiently complete to permit checking of the calculations employed; indications showing that all required checks have been made; a statement of repairs made, if any, and identification of the testing standard and the person making the test. Test results from automatic testing equipment need not show the detail of the calculations employed."

"(2) Each utility shall keep a record for each unit of metering equipment showing when the unit was purchased; its cost; utility's identification; associated equipment; essential name-plate data; dates of the last two tests; results of the last "as found" and "as left" tests unless separate records are kept of each test for each unit; and locations where installed with dates of installation and removal. These records shall be maintained for the life of the meter or as may be necessary to comply with service rules regarding refunds on fast meters."

2) Tests Requested by Customer

Tests of individual meters will be made upon request of the customer with payment of a meter test fee in advance of test. The company reserves the right to refuse to test any meter upon request more frequently than once in six (6) months. If such test reveals meter registration of more than 102% of that of the test equipment, the charge will be refunded and a billing adjustment made. If meter accuracy is found to be within the plus or minus two percent (2%) accuracy range, the charge will not be refunded and a billing adjustment will not be required. When it appears that there may be sufficient reason to question meter accuracy (for example, a marked increase in metered consumption without a corresponding change in a customer's living or working patterns or in the number and kind of appliances or equipment in use on the customer's premises), the company may waive the meter test charge or it may install a second meter, at no charge to the customer, to provide check readings.

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3) Failure to Register

When a meter has stopped, or has failed to register all of the energy used, the company will make a charge to the customer for the energy estimated to have been used.

b. Location of Meters

Meters for all single-family residential service will be installed outdoors. Meters for other services may be installed outdoors if they are located so they are protected from traffic and are readily accessible for reading and testing. Meters which must be protected from inclement weather, while being serviced or tested, shall be located indoors or in a suitable housing where such work can be performed. Meters located indoors shall be as near as possible to the service entrance, in a clean, dry place, reasonably secure from injury, not subject to vibration, and readily accessible for reading and testing.

In cases of multiple buildings, such as two-family flats or apartment buildings, if the meters are installed indoors, they shall be located within the premises served or at a common location readily accessible to the tenants and the company.

An authorized representative of the company will determine the acceptability of the meter location in all cases.

6. SPECIAL CHARGES

The company will make such charges for reasonable special services as necessary to discourage abuse and to minimize subsidy of such services by other customers. The following schedule shall apply where applicable:

a. Supplemental Utility Services - The rates and charges shown in this section are not approved by the Michigan Public Service Commission. Changes will be made by the Company from time-to-time to include the current rates and charges for services offered.

1) The Company will charge the prevailing Time, Material and/or Vehicle rates for services which shall include, but are not limited to the following:

- (a) Relocating Company owned facilities, including services and meters when requested by the Customer.
- (b) Repairs to correct safety code violations on Customer owned facilities when required by applicable laws, codes or regulations.

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- (c) Installing meter protection when the Customer fails or is unable to provide a safe location for the meter assembly.
- (d) Upgrading Company owned facilities to accommodate increased energy usage by the Customer. The Customer's payment for this service may be partially offset by a credit based on the Customer's expected annual load increase.
- (e) Installing a temporary meter set.
- (f) Returning to the Customer's location a second (and each subsequent) time to perform required work, when the second (and each subsequent) call is required due to the Customer not being ready for the Company to perform the requested work.

- 2) Rates - Effective April 1, 2007, the Time Material and Vehicle rates are as follows:

- (a) Time:
- | | |
|-------------------------------|---------------------------|
| 7am-5pm, Monday-Saturday: | \$77.50/person per hour. |
| 5pm-7am, Monday-Saturday: | \$94.40/person per hour. |
| Sundays and Company Holidays: | \$111.40/person per hour. |

- (b) Material:
The actual cost of any material, plus warehousing charges.

- (c) Vehicles:
- | | |
|--------------------------|---------------|
| Air Compressor: | \$70.28/hour. |
| Backhoe: | \$30.30/hour. |
| Heavy Duty Line Truck: | \$38.22/hour. |
| Light Duty Aerial Truck: | \$23.68/hour. |
| Service Truck: | \$10.17/hour. |
| Trencher: | \$36.99/hour. |

b. Special Meter Readings

- 1) When the Company, at the request of the customer:

- (a) Reads a meter on a day other than the scheduled meter reading date, and/or
- (b) Issues a written bill on a day other than the scheduled billing date.

The customer will be billed a \$15.00 charge unless there is a change in the customer of record. There will be only one \$15.00 charge if both the gas and electric meters are read at the same time.

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2) The customer may read his/her meter(s) and provide the reading(s) to the Company. The Company will then calculate the amount due and provide this information to the customer verbally, at no cost, and no written bill will be issued.

c. Meter Test Charge \$15.00

d. Reconnect Charge -
 During Regular Working Hours \$20.00
 Outside Regular Working Hours \$60.00

e. Unhonored Checks And Electronic Transfers
 When a customer issues a check or authorizes an electronic transfer payment to the Company that a bank or other financial institution fails to honor (for reasons of insufficient funds, account closed, stop payment order issued, etc.), the customer shall be billed an additional charge of \$15.00 per check or electronic transfer.

f. Connection or Disconnection Outside Regular Working Hours
 When application is made for service with the request that meters be connected or disconnected outside regular hours or on Saturdays or Sundays or holidays, the charges specified for reconnections outside regular hours shall apply.

7. OTHER CONDITIONS OF SERVICE

a. Service Disconnect
 Service to the customer's premises may be disconnected by the company under the following conditions:

1) At Customer's Requesta) Upon Termination

The company will disconnect service with no charge to the customer upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same customer or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve (12) month period immediately following disconnect.

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- b) For Repairs
The company will temporarily disconnect service to facilitate repairs or other work on the customer's equipment or premises. Special service charges as set forth in Section II., 6., will be applicable.
- 2) At Company's Option - Commercial & Industrial (Also see Section II., 4.)
- a) With Due Notice
The company may disconnect service upon due notice for any of the following reasons:
- (1) For violation of these rules and regulations.
 - (2) For failure to fulfill contractual obligations.
 - (3) For failure to provide reasonable access to the customer's premises.
 - (4) For failure to pay any bill within the established collection period.
 - (5) For failure to provide deposits as provided elsewhere in these rules.
 - (6) Upon written notice from governmental inspection authorities of condemnation of the customer's facilities or premises.
 - (7) For fraudulent representation as to the use of service.

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b) Without Notice

The company reserves the right to disconnect service without notice for any of the following reasons:

- (1) Where hazardous conditions exist in the customer's facilities.
- (2) Where the customer's use of service adversely affects the company's facilities or service to other customers.
- (3) For unauthorized reconnection after disconnection with due notice.
- (4) For unauthorized use of or tampering with the company's service or facilities.

c) Reconnect

After service has been discontinued at the company's option for any of the above reasons, service will be reconnected only after the customer has taken necessary corrective action and made satisfactory arrangement for payment of all fees and charges, including any applicable reconnect fees and deposits to guarantee payment for service.

b. Rate Application

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in these rules and regulations. In no case may service be shared with another or transmitted off the premises at which it is delivered. Service at different points and at different premises shall be separately metered and separately billed.

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C3. Standard Rules & Regulations-Terms & Conditions of Service**RIIM**

Continued from Sheet No. C-24.00

1) Selection of Rates

In some cases, the customer is eligible to take service under any one or two or more rates. Upon request, the company will advise the customer in the selection of the rate which will give him the lowest cost of service, based on the information provided to the company, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which he elects to take service, the customer will not be permitted to change from that rate to another rate until at least twelve months have elapsed. Neither will the customer be permitted to evade this rule by temporarily terminating service.

However, the company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund will be made of the difference in charges under different rates applicable to the same class of service.

2) Apartment Buildings and Multiple Dwellings

An apartment building or multiple dwelling shall be considered as one containing nine or more rooms in which single rooms, suites, or groups of rooms have individual cooking and kitchen sink accommodations. Service supplied through a single meter to an apartment building or multiple dwelling containing less than three apartments may be billed on the residential service rates on a single customer basis. Service supplied through a single meter to an apartment building or multiple dwelling containing three or more apartments shall be billed in accordance with the following provisions:

a) Apartment Buildings or Multiple Dwellings Containing Three or Four Apartments

The customer may have the option of being billed under either the residential service rate or the appropriate general service or commercial and industrial service rate. For the purpose of billing under the residential service rate, the initial charge, the kilowatt hour blocks, and the minimum charge shall be multiplied by the number of apartments served through one meter.

b) Apartment Buildings or Multiple Dwellings Containing Five or More Apartments

The customer shall be billed under the appropriate general service or commercial and industrial service rate.

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- 3) Homes or Dormitories for Groups Other Than Private Family Units
Service supplied through a single meter to rooming houses, dormitories, nurses' homes, and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as commercial and billed on the appropriate service rate.
- 4) Farm Service
Service shall be available to farms for residential use under the residential service rate, and, in addition, service may be used through the same meter for any purpose as long as such use is confined to service for the culture, processing, and handling of products grown or used on the customer's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate general service rate.
- 5) Year-Round Service
Service to customer at the address shown on his driver's license and voter's registration card.
- 6) Seasonal Service
Service to customers other than to year-round customers.

c. Deposits - Commercial & Industrial

- 1) Both of the following provisions apply to new customer deposits:
 - a) Except as provided in subdivision b) of this subrule, a utility shall not require a deposit from a new customer as a condition of receiving service. A utility may, with proper notification, require a deposit from a new customer if the customer exhibits an unsatisfactory record of bill payment within the first 6 months after service has commenced. Payment of bills on or before the due date shall constitute a satisfactory record of bill payment.
 - b) A utility may require a deposit for a new customer under any of the following conditions:
 - i) Service is for short periods or special occasions.
 - ii) The new customer has an existing bad debt with any company regulated by the commission.
 - iii) Other business accounts with the customer are experiencing collection activity.
 - iv) The customer has no established credit rating or an unfavorable credit rating with a credit-reporting agency.

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- 2) An existing customer shall be classified as one who has received service for more than a 6-month period. A deposit may be required under any of the following conditions:
 - a) If a shutoff notice has been issued on 2 or more occasions within the most recent 12-month period.
 - b) Service has been shut off for nonpayment.
 - c) The customer has tampered with the meter or converted utility electricity to the customer's use.
- 3) A deposit of not more than 3 times an average monthly billing may be required from customers who are subject to deposit provisions. The utility shall provide reasonable terms for the payment of the deposit. If the applicant has sought any form of relief under the federal bankruptcy laws or is brought within the jurisdiction of the bankruptcy court for any reason, or if a receiver is appointed in a state court proceeding, the utility may assess a deposit as allowed by federal bankruptcy law or state law.
- 4) A deposit may be retained by the utility until the customer compiles a record of up to 18 continuous months of bill payment on or before the due date.
- 5) A utility shall pay simple interest to each customer who is required to make a deposit for the time the deposit is held by the utility. The interest rate shall be the rate paid on United States savings bonds, series EE, as of the first business day of the calendar year. Interest need not be paid unless the deposit is held for more than 12 months. Payment of the interest to the customer shall be made annually if requested by the customer. If payment of the interest is not requested, the interest shall be paid at the time the deposit is returned. Interest shall be accrued annually. The deposit shall cease to draw interest on the date the deposit is returned, on the date service is terminated, or on the date that notice that the deposit is no longer required is sent to the customer's last known address.

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- 6) If service is terminated or shut off, the utility may apply the deposit, plus accrued interest, to the customer's unpaid balance. If the deposit, plus accrued interest, is more than the unpaid balance, the excess shall be returned to the customer.
- 7) Each utility shall keep records that show all of the following information:
 - a) The name and address of each depositor.
 - b) The amount and date of the deposit.
 - c) Each transaction concerning the deposit.
- 8) Each utility shall issue a receipt of deposit to each customer from whom a deposit is received and shall provide means by which a depositor may establish a claim if the receipt is lost.
- 9) A record of each unclaimed deposit shall be maintained for not less than 3 years, during which time the utility shall make a reasonable effort to return the deposit.
- 10) Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of pursuant to Michigan statutes.
- 11) Deposits for residential customers are governed by the provisions of R 460.109 et seq.

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