

Service Switching and Service Election Quantity Changes Rules

Natural Gas

For purposes of these rules, the company’s pipeline capacity and gas supply contract year shall be November 1 to October 31. All requests for transfers from firm sales service to interruptible sales with firm or interruptible distribution capacity service, or for firm sales service to transportation service, shall require a minimum eight month notice period.

For example, a customer requesting a change or transfer of service effective November 1 must have made application to the company on or prior to the proceeding March 1.

Customers requesting a transfer from interruptible sales with firm distribution capacity service to transportation service must have made application to the company on or prior to March 1 of a given year in order for the transfer of service to be effective November 1 of the same year. In all cases of requests for transfers or changes, the current waiting periods are the maximum required time and the company may permit shorter waiting periods when conditions allow.

A customer requesting to transfer services must make the request in writing to the company. The request shall state the date of the request and the proposed effective date of the transfer or change. The request shall indicate which service(s) and amounts, if appropriate, the customer is requesting to transfer from and which service(s) and amounts, if appropriate, the customer is requesting to transfer to. Upon receipt of the written request, the company will note the receipt date on the customer’s request.

Transfer from one Transportation Customer Balancing Service (TCBS) pool to another Transportation Customer Balancing Service (TCBS) pool

The Marketer and the customer shall be required to provide the company with written notice no later than three working days prior to any customer meter being switched from one TCBS pool to another TCBS pool or being removed from any Marketer’s pool. If the customer is removed from the Marketer’s pool, the customer will become its own TCBS pool of one and will its own TCBS pool unless written request is made to the company to join another TCBS pool.

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Service Switching and Service Election Quantity Changes Rules (continued)	Natural Gas
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<p data-bbox="240 338 1068 428"><u>Transfers from Transportation Service to Sales Service, Transfers from Interruptible Sales Service to Firm Sales Service, and Interruptible Sales Service applying for Nominated Firm Supply Service</u></p> <ol data-bbox="240 457 1477 1491" style="list-style-type: none"> 1. Customers on transportation service that wish to transfer to firm or interruptible sales service provided by the company must first complete an application in writing for the requested sales service. Customers on transportation service may request a transfer to firm or interruptible sales service at any time. To allow the company adequate time to secure gas supply and pipeline capacity to meet the request(s), the company will make the requested firm or interruptible sales service effective November 1 of the year for which the minimum eight month waiting period has been satisfied. The customer transferring to firm or interruptible sales service may be considered a new customer for purposes of determining availability of gas supply and customer deposits. The company may transfer a customer to firm or interruptible sales service on a date other than November 1 on a best efforts basis. 2. Customers on interruptible service that wish to transfer to firm sales service provided by the company must first complete an application in writing requesting firm sales service. Customers on interruptible sales service may request a transfer to firm sales service at any time. To allow the company adequate time to secure pipeline capacity to meet the request(s), the company will make the requested firm sales service effective November 1 of the year for which the minimum eight month waiting period has been satisfied. The customer transferring to firm sales service may be considered a new customer for purposes of determining availability of pipeline capacity. The company may transfer a customer to firm sales service on a date other than November 1 on a best efforts basis. 3. Interruptible Sales Service customers wishing to add to or change their maximum daily quantity (“MDQ”) for the Nominated Firm Sales Supply Service, SCHEDULE GCgNF, are required to provide a written notice to the company by March 1 of each year in order to qualify for the change in service on or after November 1. The company has the right to refuse the request altogether or approve an MDQ value lower than the amount requested. The company may at its sole discretion activate an MDQ change on a date other than November 1 on a best efforts basis. 4. The company has the right to hold in reserve volumes of gas supply and pipeline capacity in the event the company determines these volumes are required to meet expected growth of new and existing sales customers and gas reserves to meet sales demand in colder than normal years. 5. The company has the right to refuse firm or interruptible sales service to a transferring transportation customer until the company is able to obtain adequate gas supplies at reasonable cost to meet the customer's needs. In the event the company must refuse transfer requests, the company shall maintain a waiting list and transfers will be made on a first-come, first-served basis. <p data-bbox="209 1675 548 1707">Continued on Sheet No. G4.53</p>	

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